

**CPI**  
**IELTS Samples**  
**Listening**

**SECTION ONE**

**WOMAN:** Hello? Hello? Hello ... can you hear me?

**RECEPTIONIST:** Yes, hello. Drayton Children's Centre, how can I help you?

**WOMAN:** Oh sorry, I couldn't hear you there for a moment. Yes, I've just moved into the area and I'd like to find out more about the Children's Centre. My little boy is three and I've got a 6 month old as well. Do you have a Messy Play class? Bobby loves playing with sand and water.

**RECEPTIONIST:** No we don't I'm afraid. There's one in Greendale Nursery. I think they run it on Wednesday mornings. You could try there.

**WOMAN:** Oh yes, I know where you mean. I took Bobby to a Book Worm club there last week.

**RECEPTIONIST:** We have lots of other activities though. We have Music Box on Tuesdays. That's mainly aimed at toddlers.

**WOMAN:** That sounds good. Bobby loves singing.

**RECEPTIONIST:** Then there's Time to Rhyme on Thursdays and Stay and Play on Friday mornings.

**WOMAN:** O.K. Do you have a Soft Play class for babies?

**RECEPTIONIST:** No, not as such. But we do have carpeted area where we have Rhyme Time. That's for little ones mainly.

**WOMAN:** Do you have any sessions for mums as well?

**RECEPTIONIST:** Yes, we have a regular toddlers group on Tuesday mornings. That's for the under 2s and includes coffee and biscuits. Then there's a breast feeding class for new mums on Wednesday. In July we're starting a 6 week baby massage class but you have to sign up for that. Plus we have a drop in health clinic session for new mums here every other Friday. The local midwives and health visitors are here for that.

**WOMAN:** That sounds great.

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**RECEPTIONIST:** Is there anything else I can help you with?

**WOMAN:** Yes, I'm thinking about going back to work. Do you offer day care facilities as well?

**RECEPTIONIST:** Yes, we offer full day care from 8:00 A.M. to 6:00 P.M.

**WOMAN:** Do you have any vacancies at the moment?

**RECEPTIONIST:** No, you'll need to put your child's name down on a waiting list. We have three rooms – baby, 2-3 year olds and pre-schoolers – and they're all full at the moment.

**WOMAN:** How long is the waiting list for the baby room?

**RECEPTIONIST:** Roughly 9 months. It's the same for the 2-3 year olds. Pre-schoolers normally have to wait 3 months.

**WOMAN:** What about fees? How much does a full week cost?

**RECEPTIONIST:** In the baby room it's £200 per week and £170 everywhere else.

**WOMAN:** What about part time places?

**RECEPTIONIST:** We do offer morning or afternoon sessions to pre-schoolers but we stopped offering them to the younger ones last month. It was too disruptive.

**WOMAN:** Oh I see. So how many places do you actually have?

**RECEPTIONIST:** We have 12 in the baby room and 12 in the toddlers' room. Legally, we have to have at least one qualified nursery worker for every three children, so we're limited to how many we can take. There are no rules for pre-schoolers, we have 20 in the room but we prefer to have at least two carers and one support worker there at any time.

**RECEPTIONIST:** The first thing to do is book you in for a tour. Our Manager Susan will take you around and introduce you to the staff. If you're happy with what you see and want to go ahead, she can then put you on the waiting list.

**WOMAN:** O.K. That sounds like a good idea.

**RECEPTIONIST:** Fine, I have a slot available next Tuesday at 11:00 A.M. You can pick up an activities timetable at the same time.

**WOMAN:** Yes, that'd be fine.

**RECEPTIONIST:** Can I take your name please?

**WOMAN:** Yes, it's Eleanor Ngozi. That's N-G-O-Z-I.

**RECEPTIONIST:** O.K. that's all booked in for you Eleanor. If you want to cancel or re-arrange the time you can call me on my direct line here oh-one-seven-one-six-four-double-two-nine-oh-seven-one. My name is Mabel.

**WOMAN:** Thanks very much.

**RECEPTIONIST:** Thank you.

## Questions 1-4

Complete the notes below.

Write NO MORE THAN THREE WORDS for each answer.

### Notes on children's centre

Example

Answer

Name of centre:

**Drayton**

Children's activities:

Music Box

*1 Time to Rhyme*

*2 Stay and Play*

Mum's classes:

\* Breast feeding

• *3 Baby massage/toddlers' group*

Additional sessions:

*4 Health clinic*

### Questions 5-8

Complete the table below:

Write NO MORE THAN THREE NUMBERS for each answer.

DAYCARE LEVELS					
Type	Waiting List	Number In Room	Cost Per week	Staff Attendance	Morning/afternoon sessions
Babies	9 months	[5] 12	£200	4	Not Applicable
2-3 year olds	[6] 9 months	12	[7] £170	4	Not Applicable
Pre-schoolers	3 months	20	£170	[8] 3	Applicable

### Questions 9-10

Complete the sentences below:

Write ONE WORD ONLY for each answer.

- 9 If you want to get your child on the waiting list, you'll have to meet the Children Centre's ..... **[manager]**.
- 10 If you want to cancel your appointment, you'll need to speak to Mabel on .....0171 – 6422 9071.